



इंडियन रेलवे कैंटरिंग एवं टूरिज्म कॉरपोरेशन लिमिटेड  
(भारत सरकार का उद्यम - मिनी रत्न)  
**INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.**  
(A Govt. of India Enterprise - Mini Ratna)

"CIN-L74899DL1999GOI101707", E-mail: info@irctc.com, Website: www.irctc.com

2020/IRCTC/CO/P&T/General Policy

Dated 11.08.2023

All GGM's/GMs of  
Corporate Office & Zones  
of IRCTC

Sub: Vivad se Vishwas-1- Relief for MSMEs.

Ref:- 1. Ministry of Railways, Railway Board letter No.2020/RS(G)/363/1/(E 3328703)  
dated 14.06.2023 & 31.07.2023.  
2.DoE OM No.F.1/1/2023-PPD dated 02.06.2023.  
3. This office letter of even no dated 23.06.2023.

Vide above referred letter at (3) dated 23.06.2023, Corporate Office has forwarded the above referred letters at (1) & (2) regarding relief for MSMEs from procurement of goods and services extended to all procurements.

Now, Railway Board vide letter dated 31.07.2023 referred at (1) has extended the ambit of relief for MSMEs to earning contracts as well. Copy of letter is enclosed for information and implementation for relief to MSMEs.

*Vinay*  
11/08/23  
(Vinay Kumar Pathak)  
GGM (P&T)

Copy to: (i) PS to CMD- For kind information of CMD.  
(ii) PS to DF- For kind information of DF.  
(iii) PS to DTM- For kind information of DTM.  
(iv) PS to DCS- For kind information of DCS.  
(v) AGM/IT- For uploading on portal.



E2

W2

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N2. By Hand

*14/8/23*



भारत सरकार  
रेल मंत्रालय (रेलवे बोर्ड)  
Government of India  
Ministry of Railways  
(Railway Board)



भारत 2023 INDIA

No. 2020/RS(G)/363/1(E 3328703)

Dated: 31.07.2023

The General Managers, All Indian Railways/PUs, NF(C), CORE  
DG/RDSO/Lucknow, NAIR/Vadodara  
PCAO, PLW/Patiala, COFMOW  
CAO, WPO/Patna, RWP/ Bela  
CMDs/ MDs of Indian Railway PSUs/ Autonomous Bodies / Societies

**Sub: Vivad se Vishwas-1 – Relief for MSMEs.**

- Ref: (i) Railway Board letter of even number dated 13.4.2023 circulating DoE (MoF) PPD OM No. F.1/1/2023-PPD dated 11.04.2023
- (ii) Railway Board letter of even number dated 14.06.2023 circulating DoE OM No. F.1/1/2023-PPD dated 02.06.2023.
- (iii) Railway Board letter of even number dated 10.06.2023 circulating DoE OM No. F.1/1/2023-PPD dated 09.06.2023.
- (iv) DoE OM No. F.1/1/2023-PPD dated 15.06.2023.(copy enclosed)


Vide OM under reference (i) and (ii) above, DoE (MoF), had issued guidelines to support MSMEs by providing relief in all procurements, by release of 95 % of forfeited security Deposits, forfeited EMDs, Risk purchase recoveries, deducted LD (Liquidated Damages) and revocation of debarment for non-performance in the contracts, for the period where original delivery period was between 19-02-2020 and 31-03-2022 (for SD, LD and RP recovery) and tender opened between the same period for EMD.

Vide OM under ref (iii), the requests for relief in case of General Damages was also decided to be dealt in the same manner as for relief of performance security/risk purchase.

Now, vide OM under reference (iv) above, DoE has extended the ambit of relief for MSMEs to earning contracts as well.

This is issued with the concurrence of Finance dte. of Ministry of Railways

Encl: As above

  
(Chandan Kumar)  
Director Railway Stores (IC)  
Railway Board